

Report on the Strategic Outline Case Engagement

North Powys Wellbeing Programme

2021/22

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### 1. Summary

Engagement on the Strategic Outline Case for the North Powys Wellbeing Programme's plans for a multi-agency Wellbeing Campus in Newtown took place throughout the end of 2021 and early 2022, asking stakeholders for their views on the programme's early plans, building on the previous engagement work undertaken in 2019.

Engagement sessions (predominately online using Teams), attendance at scheduled meetings and a survey (online and offline) have been used to inform stakeholders of the latest proposals as well as to obtain feedback on the strategic direction of the programme.

This has been delivered in an environment where there has been considerable pressure on the public sector to cope with the Covid-19 pandemic and has resulted in some delays — often as a result of the, wholly understandable, limited availability of senior officers within Powys County Council and Powys Teaching Health Board as they worked to manage these pressures on services.

Stakeholders who have been engaged with include:

- The general public (including neighbours of the proposed site);
- Staff (Powys County Council, Powys Teaching Health Board and PAVO);
- Newtown and Llanllwchaiarn Town Council;
- County Councillors on the Health and Care and Learning and Skills Scrutiny Committees of Powys County Council;
- Pupils, staff and governors of Ysgol Calon y Dderwen;
- The third sector in general (via PAVO);
- 'Wellbeing providers' (i.e. third sector groups who are interested in being involved with the project');
- Site stakeholders (i.e. representatives of services likely to have a presence on the campus);
- Powys Community Health Council;
- Members of Powys County Council's People's Panel;
- The Mid Wales Joint Committee for Health and Care;
- Schools in North Powys outside of Newtown;
- Town and Community Councillors in North Powys outside of Newtown.
- The Primary Care Cluster Group;
- MPs and MSs;
- The Newtown School Heads Cluster meeting;
- Rural Health and Care Wales Conference 2021;
- Neighbouring acute health service providers.

This Engagement Report looks at the responses in more detail but in summary there was widespread support for the aims of the campus amongst respondents with the potential investment in health and care services in the north of the county widely welcomed. The potential regeneration benefits for the town are also recognised as well as the opportunity for the public and voluntary sector to work closely together to develop services for the Newtown (and North Powys) communities.

There have been some concerns raised by the school community; worries that the non-education elements of the campus would significantly take away from the land available for education (particularly outdoor education), safeguarding concerns and that the building of

the new school could be held back by the development of the wider campus. We continue to listen and to respond to these concerns and are keen to work together to look at how we can resolve these through the campus design. There is also more work to be done to outline the benefits to healthcare and wellbeing providers from the school being co-located.

The Health and Care Academy proposals have gained general support although from the survey there appears to be a need to provide more information about this element of the programme. The development of the Bronllys provision will help in this respect. And although a majority of respondents agreed that incorporating the library on the programme is a good idea, there were a number of comments received relating to leaving the library as it is. Further work is required to explore the benefits further with the community, staff and partners. In terms of the shared community space and garden; again, there is overall support but some concerns about duplication with other organisations.



In terms of the supported housing element, whilst there was a good level of support for this, some concerns were raised about the safeguarding issues in respect of the primary school and this has been reflected in the initial site master plan drawings in respect to the local of the accommodation away from the school and near other residential elements of the site.

These and other issues will be explored in the next stage of engagement as the team develops the Outline Business Case (OBC) during 2022 and 2023. There will also be increased focus on those stakeholders where more and deeper engagement is required and a wash-up review session will be held prior to the development of the next engagement plan.

Ongoing engagement has been undertaken throughout the service design process to ensure appropriate level of input from clinicians, professionals and strategic leaders across the partnership. Due to the ongoing pressures of the pandemic, engagement with clinical and professional staff has been challenging however has been achieved via two mechanisms:

- Establishing a Clinical and Professional Reference Group this group was established to provide advice, clinical and professional expertise and interpretation of best practice policy review in order to inform the demand, capacity and financial modelling.
- Bottom-up approach to development of service specifications. Front line and middle management staff were engaged to develop service specifications, these were further refined by the Programme Team and shared back with operational staff via 1:1 sessions for further input and sign off.

In addition, letters of support are being sought from a number of neighbouring acute providers over the coming weeks, with a view to submission with the SOC to Welsh Government. A meeting to co-ordinate this is being scheduled for February, 2022.

### 2. Methodology

The engagement process used the following methods:

#### - Teams meetings.

Primarily, these were meetings established with stakeholders for the purpose of discussing the programme although some saw the team obtain a presence on scheduled meetings. Some of these had to be rearranged due to the pressures of Covid-19 and will see the team develop deeper engagement as we move onto the OBC stage.

#### - Face to face meetings

Due to the ongoing Covid-19 Pandemic few face-to face-engagement sessions took place but the team did meet in person with the staff and pupils of Ysgol Calon y Dderwen. The group took precautions (masks and social distancing) to limit the risk to all.



#### - Survey

Online and paper versions of the 'Early Plans for a Multi-Agency Wellbeing Campus in Newtown' were produced. Paper copies were distributed to all of Powys County Council's libraries in the north of Powys (with the exception of Montgomery which was closed during the engagement period). Respondents were asked to return the paper copy to either their local library or to the NPWB office in Ladywell House, Newtown. (Note: Only Newtown library received any completed copies). The survey was created on Engagement HQ, the RPB-purchased software which is currently used by Powys County Council, Powys Teaching Health Board, PAVO and ourselves.

Paper copies of the survey were

distributed (by hand) to residential properties adjoining the campus on Park Street, Park Lane, Parklands and Park Close. Community council and town council members were given until January 10<sup>th</sup> to respond as there was a delay in directly notifying those in North Powys (but outside Newtown).

Social media – and traditional media – was used to direct north Powys residents to the survey, rather than inviting responses on social media. This was designed with the aim of giving respondents all as much information as possible.

#### - Modelling development

It should be noted that members of the team had numerous meetings with clinical. Social care and other specialists in their development of the SOC. This was not directly part of this engagement work – but has helped shape the SOC document.

### 3. What we heard!

### Survey

Almost 250 people responded to this survey and the full results are available on page 11. Some headline figures were:

- 86% of respondents supported (i.e. Strongly agreed or Agreed) the proposal that bringing together more of Newtown's health and care facilities on the proposed campus site would improve services for the people of north Powys;
- 92% supported the proposal that the provision of more health and care services (including some day surgery and diagnostic services) on the proposed site would be an improvement for the people of north Powys;
- 76% would like to see the campus incorporate a Health and Care Academy.
   19% were not sure;
- 57% felt that moving Newtown's library services more centrally on the proposed site would offer more opportunities for joined-up services. 19% weren't sure;
- 75% supported the proposal that providing a shared community space would be a benefit to the area. 7% weren't sure;
- 71% supported the proposal that providing a community garden space would be a benefit to the area. 7% weren't sure.
- 71% agreed that providing short term supported living accommodation would be a benefit to the area with 10% not being sure;
- 55% of respondents felt that there could be benefits for the school, its pupils and their families from being part of the campus with 24% not being sure;
- 44% felt that there could be benefits to healthcare and wellbeing service providers by the school being part of the campus. 28% weren't sure.

### Points raised at engagement sessions:

Staff (Powys County Council, Powys Teaching Health Board and PAVO) – 19/10/21

- Staff asked, in terms of e-learning, how digital poverty would be addressed to ensure equity of access. Also, how would people who didn't wish to interact digitally be supported?
- A call for mobile counselling service to be introduced for people with a cancer diagnosis. Could this be provided alongside the Silvercloud provision?
- Staff called for more detail on how the programme would maximise the wider regeneration and economic benefits and opportunities for the Newtown area;

They also called for pharmacy involvement in the development of the plans as they
can play a key role in ensuring people are taking the right medicines, avoiding
medicine interactions and reducing unnecessary medication and prescriptions.
 Pharmacy staff can also play a large role in helping manage minor ailments.

#### Site Stakeholder Group – 14/10/21

- Members of the group asked if mental health and learning disability services would sit side by side.
- Members asked how the replacement school development fitted in with the programme as it is further ahead in the business planning cycle.
- They also asked if the campus was definitely going to be on the proposed site.
- The group also asked if Afon House was going to be included in the footprint of the campus, referring to historical scoping work carried out by the health board, which looked at premises in Newtown.
- Members of the group asked for assurances that the buildings were financially sustainable – could withstand any future budget reductions - and that they would not sit empty alongside the school.
- Members also felt that they would not like to see a reduction in library or Integrated Family Centre services as a result of the programme.

#### Wellbeing Providers Group - 20/09/21 and 23/11/21

At the two meetings of this group representatives of third sector groups were asked how they would like to be involved in potentially delivering services from the shared community space and gardens.

#### Discussions focussed on:

- Outdoor and green spaces;
- Working space;
- The design of the site;
- Process (before and after opening);
- How people access support;
- Resources;
- Services;
- Communications;
- Funding.

There was widespread support amongst the group for the ambitions of the campus, even amongst some representatives would not, at this stage, see themselves regularly offering services from the site.

There was also discussion around the barriers which challenges group supporting in the community i.e. insurances, DBS checks, food hygiene certificates etc which COVID allowed for those barriers to be removed. A suggestion was made around circles of support as a potential model moving forward.

### Powys County Council's Health and Care Scrutiny Committee - 16/12/21 (with attendance from members of Learning and Skills Scrutiny Committee members)

- Members requested an opportunity to scrutinise the draft SOC before it is submitted:
- Long term evaluation of the Bach a lach scheme should take place as children continue their education to monitor long-term impacts;

- A call for satellite health provision in other towns through partnership working with the health board and the council's education team, particularly in light of potential new school builds across the county.;
- A call for wide engagement with the public and with DGHs that Powys works with.

#### Newtown and Llanllwchaiarn Town Council – 22/11/21

- Members called for more detail and were looking forward to seeing plans for the campus;
- Members made a call for safe and active travel provision to be built into the plans for the campus (e.g. cycle parking);
- Members asked when the first spade in the ground was likely to happen and called for it to happen as soon as possible. On the theme of timelines, members questioned whether the complexity of the scheme is (or potentially would) slow progress).
- Members expressed concerns about staffing the health and social care elements of the campus.
- The Mayor acknowledged the potential benefits of the programme for the town and



welcomed the opportunity for the Council to work with the programme's Community Development Officer.

### Ysgol Calon y Dderwen – Staff – 25/11/21

- Staff asked what would happen to the Newtown hospital site afterwards?
- They also asked if the campus would be linked into the new curriculum?
- Staff queried what would happen to the school
- element of the programme if the PBC was not approved;
- An ALN staff member noted the benefits of bringing children's services/health and education into one space but expressed the need to for closer working between the health and education sectors;
- Staff noted the positive working relationships with the library and Newtown Integrated Family Centre currently in place.
- They asked why the campus couldn't be built on the site by the side of the by-pass and use public transport from the town centre to access services.
- There was concern that Newtown offered little in terms of prospects for young people and how could we encourage them to stay for us to 'grow our own'. There were concerns about safeguarding of the pupils, particularly in respect of the variety of client groups likely to use the supported housing. They noted that some junior children walk home alone. They also raised issues regarding safeguarding of staff when they are working in the school during the evenings and weekends.
- Green Space staff noted a large proportion of the children who attend the school have little or no green space at home. The outside space currently available to Ysgol

- Calon y Dderwen is a selling point of the school currently and staff were concerned that the school would lose this asset;
- Staff raised concerns about the difficulties of recruiting to staff the health/social care elements of the campus – there were concerns that the proposed campus buildings would remain empty and unused;
- The school brings animals into its grounds to support with the children's learning –
   the staff asked how would this be possible if they were to lose the green space.
- Staff raised concerns about traffic congestion on Park Street reporting that this is already congested on Friday afternoons; They also said that there is a lot of demand for car parking for the school, especially at drop off and pick up times.
- They also had concerns that if there was to be an increase in pupil numbers, there would be no room to extend the school. On a similar point if health were wanting to expand in the future there would be no scope for this on the site, staff felt.

#### Ysgol Calon y Dderwen – Governors – 25/11/21

- Governors expressed concern that the new school build development was being pushed back, considered frustrating after going through the recent merger of Ladywell Infants and Hafren Junior;
- They called for sight of concept drawings to see how the space on the site would be used;
- Governors also had concerns that the campus footprint would not be big enough to house all of the services planned;
- They also called for more information on the modelling work being carried out, to see how the demand for health and care services was being calculated as well as calling for more information on how the planned services would work together;
- Governors expressed their concern about the use of Welsh Government's Building Bulletin 99 to design the new school building, arguing that these were old regulations which didn't recognise modern school design and was not attuned to the new curriculum, particularly in regards to access to outside space. They also called for the school design team to take on board the impact of Covid-19. They expressed the view that Wales could be pioneers in terms of fit for purpose school design.

### Ysgol Calon y Dderwen – Pupils – 25/11/21

NPWP team members met with the school's Learning Council council to ask a range of questions listed below along with the children's responses. (Note: This was designed as a first meeting with the pupils, which will lead on to more detailed engagement re the school (and campus) design.)



What do you like to do in your spare time?
What does your family like to do in their spare time?
When you are not in school what is your favourite thing to do with your friends?

Make up games, Support Liverpool FC, Reading, Exercise, Swimming, Bike rides, Baking, Den Building, Football, Caring for pets, Cinema, Park, Beach, Playing Sports, Going to town with friends, Cooking, Sleepovers, Shopping, Theme parks, Playing Xbox, Collecting flowers, Art, Photography, Painting rocks, Movie nights, Walks, Visiting restaurants, Watch wildlife, Making up stories, Holidays – visiting family, playing with family, brothers, sisters, camping, Parties.

Pupils also reported how they valued the town's library; They also asked how the campus would be designed to protect all against the spread of Covid-19.

#### Primary Care Cluster (North) - 18/11/21

Members of the group noted the transformative potential of the programme and the opportunity to shift resource from secondary care to primary care in the community.

The Chair thanked the team's presenters and stated that he was sure all would be happy to support the programme, adding that the planning for 5 and 10 years ahead was also very encouraging.

Members of the group suggested visiting a centre in Bristol which operated on a similar model to Bromley by Bow (one of the establishments being looked at by the team).

The Mid Wales Joint Committee for Health and Care (Clinical Advisory Group) – 2/11/21 Members commented that this (the programme) was a good demonstration of how health care could shift and a massive invitation for health boards across Wales to work together They added that this was a recipe for the partnership working across mid-Wales and a huge catalyst for change and partnership working.

The meeting also called for discussions with neighbouring health boards to take place as soon as possible and that these needed to be clinically driven.

#### Local Partnership Forum - 20/1/22

Members asked what assurances that the development of the campus was affordable and also called for the team to work with universities in Wales as part of the Health and Care Academy. There was also a call for more work to raise the profile of the programme.

### 4.Survey - Full results

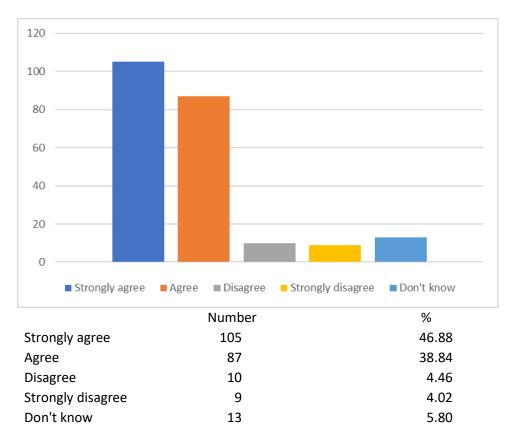
This survey ran from Wednesday November 10<sup>th</sup>, 2021 until midnight on Sunday December 12<sup>th</sup>, 2021 (although town and community councils were offered the opportunity to complete up until January 10<sup>th</sup>, 2022). The survey was available online and paper copies were available from libraries in Newtown, Welshpool, Llanidloes, Machynlleth, Llanfyllin and Llanfair Caereinion.

233 responses were received. Of these:

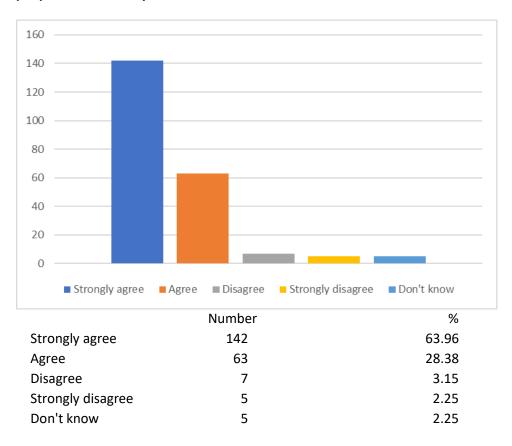
- Four were received in Welsh
- Nine were received in paper form (all but one of the paper copies were returned to Newtown library).

The responses were as follows:

### Q1. Do you agree that bringing together more of Newtown's health and care facilities on the proposed campus site would improve services for the people of north Powys?



## Q2. Do you agree that the provision of more health and care services (including some day surgery and diagnostic services) on the proposed site would be an improvement for the people of north Powys?



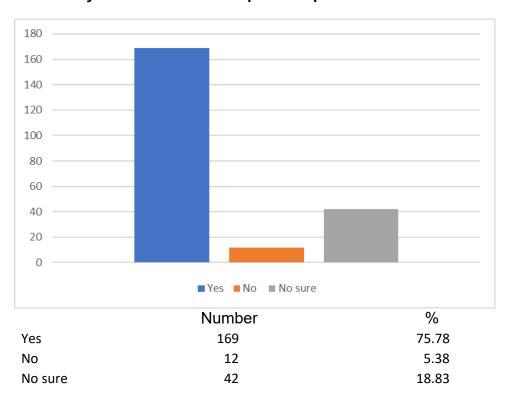
#### Q3

### Do you have any other comments on the health and care elements of this project?

- General positive support;
- Staffing concerns;
- There's a need for a District General Hospital (DGH) and/or A&E department;
- This is the wrong site;
- Comments on the current travel times to services;
- I need more information;
- Car parking concerns;
- Include mental health/counselling services as part of campus;
- Green issues/sustainable design;
- The project needs GP input;
- Traffic concerns;
- I'm too far from Newtown (would access services elsewhere);
- There's a need for better nutrition education;
- Ensure links to public transport;
- Loss of space for school;
- Safeguarding concerns;

- This is not ambitious enough;
- Equalities issues;
- Include cancer care/treatment;
- Concern over cost-cutting;
- Ensure provision of beds for elderly;
- Include palliative care;
- Expand current GP offer;
- Concern over management of contagious patients;
- Need similar projects in other towns;
- Will there be enough room on the site?
- Fear of losing services elsewhere;
- Need for hydrotherapy services;
- Provide sexual health services on site;
- Create A&E triage service on-site;
- Provide a day centre onsite,
- Offer Intravenous service:
- A larger campus will mean it's further to walk;
- Don't impact on other services in the town.

### Q4 Would you like to see the campus incorporate a Health and Care Academy?



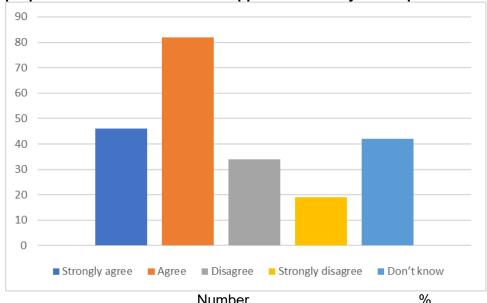
### Q5. Do you have any comments on the idea of having a Health and Care Academy on the Newtown campus?

The main themes raised (in descending order of frequency) were:

• General positive support;

- Comments on the current travel times to services;
- Patient medical services are more of a priority;
- I need more information;
- This is the wrong site;
- · General opposition;
- There's a need for a District General Hospital (DGH) and/or A&E department;
- Car parking concerns;
- Ensure links to public transport;
- Will there be enough room on the site?
- Safeguarding concerns;
- Terminology/naming;
- Offer wide range of therapies (including admin);
- Link up with high schools;
- I'm too far from Newtown (would access services elsewhere);
- Offer work experience on campus;
- Offer training to carers;
- Don't rely on volunteers;
- Young people leaving the area;
- Include mental health/counselling services as part of campus;
- Offer training to all;
- Offer apprenticeships.

### Q6. Do you agree that moving Newtown's library services more centrally on the proposed site would offer more opportunities for joined-up services?

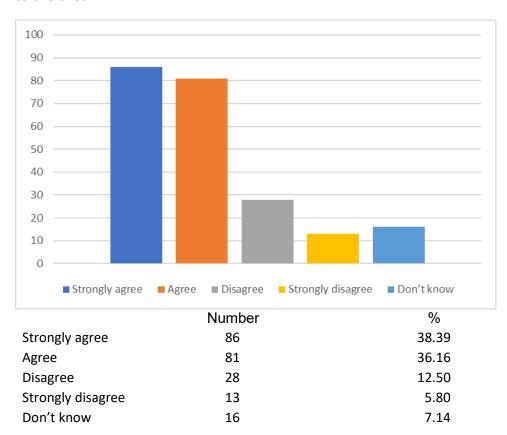


	Number	70
Strongly agree	46	20.63
Agree	82	36.77
Disagree	34	15.25
Strongly disagree	19	8.52
Don't know	42	18.83

### Q7 Do you have any other comments about how Newtown's library service could be provided as part of the Multi-Agency Wellbeing Campus?

- Leave the library where it is;
- · General positive support;
- General opposition;
- A library is not suitable in a shared space;
- Libraries are no longer required/relevant;
- I need more information;
- I'm too far from Newtown (would access services elsewhere);
- Create booths in health area for video-conferencing;
- Traffic concerns;
- · Patient medical services are more of a priority;
- Ensure links to public transport;
- · Concern over management of contagious patients;
- Don't touch the mobile library service;
- As long as the library is not downgraded;
- More library users would be good;
- Wrong site;
- Take a look at other examples;
- Keep stock at the same levels;
- Ensure qualified librarians;
- Car parking concerns;
- Health services should be in health environments (e.g. leg club);
- What happens to current building?
- Library better aligned with education;
- Provide books in non-Eng./Welsh languages;
- Libraries are more than internet access;
- Keep opening times the same;
- Concern over cost-cutting,
- Equalities;
- Fear of losing services elsewhere;
- Have housing services staff on site.

### Q8 Do you agree that providing a shared community space would be a benefit to the area?

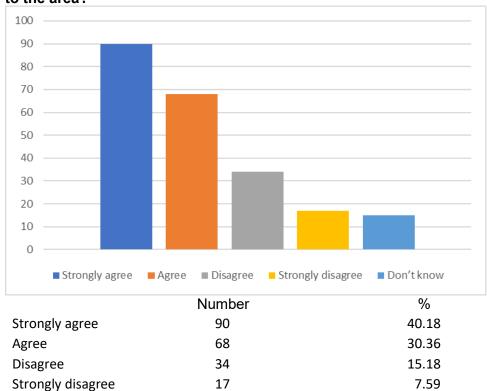


### Q9 Do you have any other comments about a shared community space on the campus?

- General positive support;
- Don't impact on other community resources/duplication;
- Hire costs need to be affordable;
- Patient medical services are more of a priority;
- Safeguarding concerns;
- General opposition;
- Ensure it's open to all;
- Provide a day centre onsite.
- Provide youth services on site;
- I'm too far from Newtown (would access services elsewhere);
- Make sure the shared space is available during evenings and weekends;
- Car parking concerns;
- Make sure there is sufficient storage;
- Provide early years support on site;
- There will be a need for cycle storage/parking;
- Run any book club at the library;

- There will be a need for confidential space;
- Traffic concerns;
- Wrong site;
- Include mental health/counselling services as part of campus;
- Equalities issues;
- Concern over management of contagious patients;
- I need more information:
- There's a need for a District General Hospital (DGH) and/or A&E department;
- Good reception facilities are important (signposting);
- Make school facilities available evenings/weekends;
- Ensure people with ALN are catered for;
- Ensure informal carers are supported;
- Provide a sensory room on site;
- · Loss of space for school;
- Don't overlook the importance of sports playing fields to children's health,
- Who will manage this?

### Q10 Do you agree that providing a community garden space would be a benefit to the area?



15

6.70

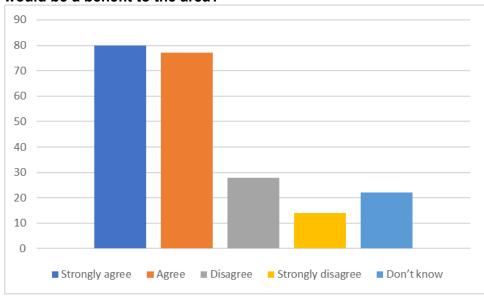
Don't know

### Q11 Do you have any other comments about a community garden space on the campus?

The main themes raised (in descending order of frequency) were:

- General positive support;
- Don't impact on other community resources/duplication;
- Who will manage the garden? How will it be funded long term?
- · Patient medical services are more of a priority;
- · General opposition;
- Wrong site;
- This would be positive for people's mental health;
- · Need similar projects in other towns;
- Trying to fit too much into the space.
- Opportunities for multi-generational activities;
- · Loss of space for school;
- Opportunities for eco-therapy;
- Equalities;
- Men's Shed;
- Security/vandalism (CCTV);
- Not ambitious enough,
- I'm too far from Newtown.

### Q12 Do you agree that providing short term supported living accommodation would be a benefit to the area?

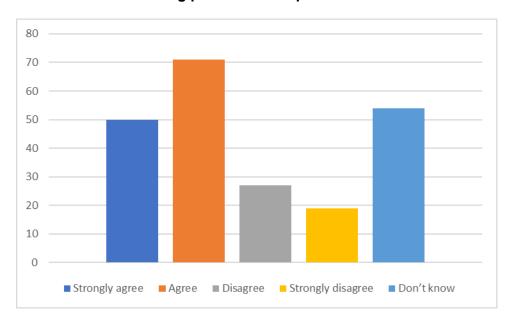


	Number	%
Strongly agree	80	36.20
Agree	77	34.84
Disagree	28	12.67
Strongly disagree	14	6.33
Don't know	22	9.95

### Q13 Do you have any other comments about the provision of short-term supported housing accommodation on the campus?

- General positive support;
- Safeguarding concerns;
- Wrong site;
- Trying to fit too much into the space.
- Mixed housing would need careful management;
- Need for mental health support;
- Is there a need for this housing?
- General opposition;
- Staffing concerns;
- A need for support for people with ALN;
- Don't impact on other community resources/duplication;
- Equalities issues;
- Need similar projects in other towns;
- Not ambitious enough;
- Long term housing/care also needed;
- Patient medical services are more of a priority;
- Consider privacy for those using the housing;
- Step up/down housing would be ok on this site;
- I need more information;
- I'm too far from Newtown
- Make the housing as non-institutional as possible;
- The housing would need a communal area;
- Help the homeless with finding work;
- Parking concerns;
- Don't put care leavers so close to the social workers' base;
- Ensure links to public transport;
- Women's refuge?
- There's a need for a District General Hospital (DGH) and/or A&E department.

### Q14 Do you agree that there could be benefits for the school, its pupils and their families from being part of the campus?



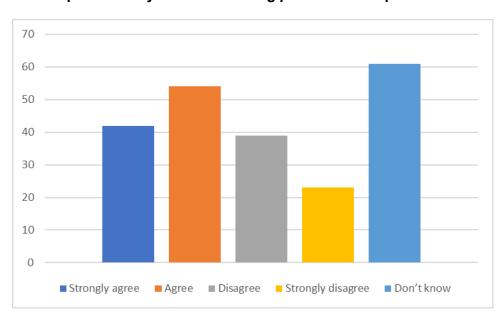
	Number	%
Strongly agree	50	22.62
Agree	71	32.13
Disagree	27	12.22
Strongly disagree	19	8.60
Don't know	54	24.43

### Q15 Please feel free to comment on your previous answer.

- General positive support;
- Keep the school separate;
- Safeguarding concerns;
- I need more information;
- Welsh language education issues;
- Do we need a new school?
- Trying to fit too much into the space;
- Loss of space for the school;
- I'm too far from Newtown (would access services elsewhere);
- Wrong site;
- Keep early years provision as it is;
- Naming/terminology;
- Consider impact on other schools;
- General opposition;
- This concept works elsewhere (co-location);
- Traffic concerns;
- Take a look at other examples of co-location;
- Build the school out of town;

- Privacy concerns (for those using non-education services);
- The current school buildings are not fit for purpose;
- Ensure ALN support;
- Ensure school is open to all;
- Equalities issues;
- Reduce school footprint to free up space for healthcare provision;
- Opportunities for multi-generational activities;
- We need more pre-school provision,
- Mission creep.

### Q16 Do you agree that there could be benefits to healthcare and wellbeing service providers by the school being part of the campus?



	Number	%
Strongly agree	42	19.18
Agree	54	24.66
Disagree	39	17.81
Strongly disagree	23	10.50
Don't know	61	27.85

#### Q17 Please feel free to comment on your previous answer.

- Keep the school separate;
- General opposition;
- I need more information;
- Traffic concerns;
- Safeguarding concerns;
- Wrong site;
- General positive support;
- Trying to fit too much into the space;
- Opportunities for multi-generational activities;

- There's a need for a District General Hospital (DGH) and/or A&E department;
- Patient medical services are more of a priority;
- Ensure ALN support;
- There's a need for better nutrition education;
- This will provide unfair access to healthcare for Ysgol Calon y Dderwen;
- Welsh language education issues;
- Look at existing provision across north Powys (not just Newtown),
- Could be a fragmented service.

### Q18 Do you have any comments regarding any potential linkages between the school and wider services provided on the campus?

The main themes raised (in descending order of frequency) were:

- Keep the school separate;
- General positive support;
- This will provide unfair access to healthcare for Ysgol Calon y Dderwen;
- Safeguarding concerns;
- General opposition;
- Traffic concerns;
- Equalities issues;
- Car parking concerns;
- Security/vandalism (CCTV):
- Opportunities for multi-generational activities;
- I need more information;
- I'm way of social services;
- Wrong site;
- Ensure support for ALN;
- Trying to fit too much into the space;
- Staffing concerns;
- Healthcare is being provided at the expense of education;
- The school is better linked to the library (than health/wellbeing elements).

### Q19 Do you have any other comments on the school element of this project?

- Keep the school separate;
- Safeguarding concerns;
- General opposition;
- I need more information;
- Parking concerns;
- Traffic concerns;
- Wrong site;
- Loss of space for the school;
- Trying to fit too much into the space;
- Keep early years provision as it is;
- Patient medical services are more of a priority;
- General positive support;
- Privacy concerns (for those using non-education services);
- Staffing concerns.

Q20 In the future, we will be working with the people of North Powys to give a name to the proposed Multi Agency Wellbeing Campus. We welcome any early thoughts you may have on this matter.

Suggestions included:

#### Naming it after:

- Robert Owen;
- Dr Julian Tudor-Hart;
- Llywelyn Fawr;
- Llewelyn Olaf;

As well as the suggestion that we shouldn't name it after a person.

#### In terms of language, we had:

- Use a Welsh name:
- Use an English name;
- Use a bilingual name.

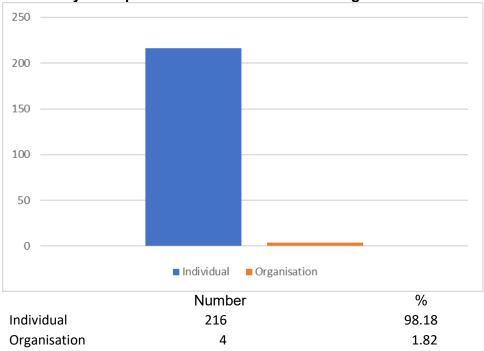
#### In terms of general concepts, we had:

- Use a reference to Wellbeing;
- Use a reference to Progress;
- Use a reference to Ladywell.

### And in terms of specific suggestions, we had:

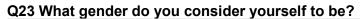
- · Fit for Life;
- Canolfan y Dderwen;
- Brighter Future(s);
- Powys Health and Wellbeing Centre;
- Newtown Park Street Campus;
- North Powys Wellbeing Centre:
- Newtown Health Centre;
- Wellbeing Campus Newtown;
- Putting the People of Powys first;
- Mid Wales Teaching, Health and Wellbeing Campus;
- North Powys Healthcare,
- Newtown Health Hub,
- North Powys Multi Agency Wellbeing Council.

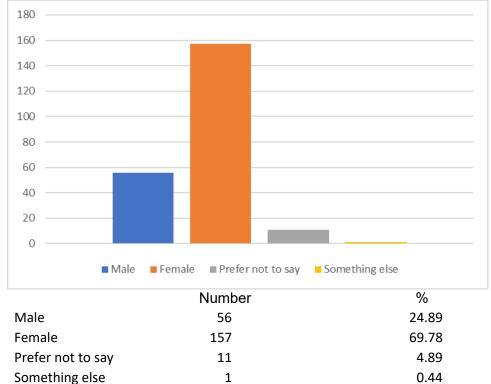




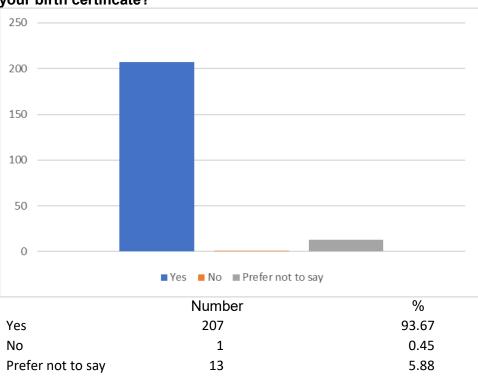
**Q22** If you responded as an organisation, what is its name? (Please then ignore the remaining questions on this page and go straight to the submit button at the bottom of this page).

The only responses received were from Llangynog Memorial Hall and the Montgomeryshire Labour Party.

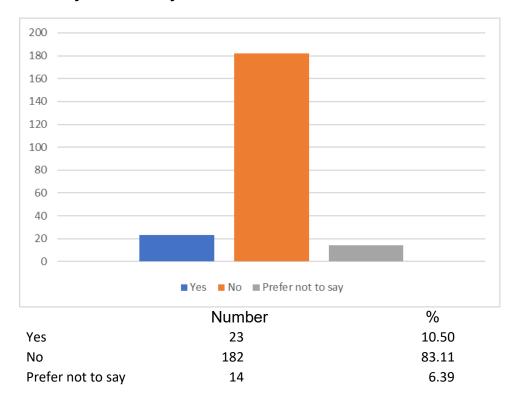




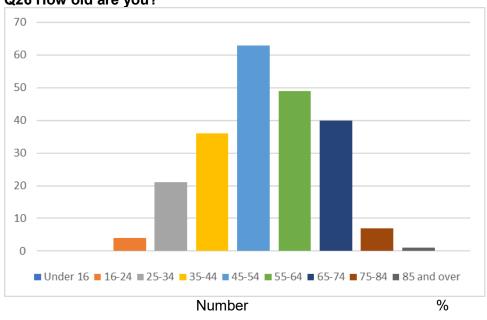
### Q24 Is your response to the previous question the same as what's noted on your birth certificate?



### Q25 Do you consider yourself to be disabled?

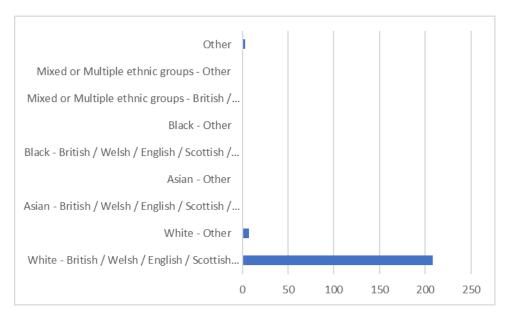


Q26 How old are you?



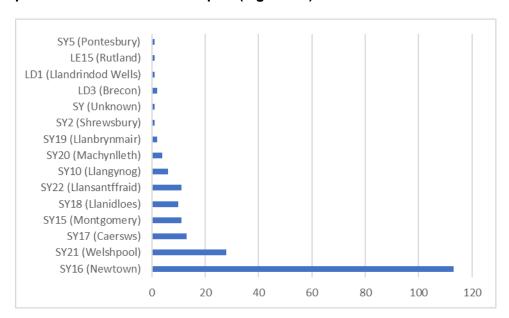
	Number	%
Under 16	0	0.00
16-24	4	1.81
25-34	21	9.50
35-44	36	16.29
45-54	63	28.51
55-64	49	22.17
65-74	40	18.10
75-84	7	3.17
85 and over	1	0.45

### Q27 What is your ethnic group?



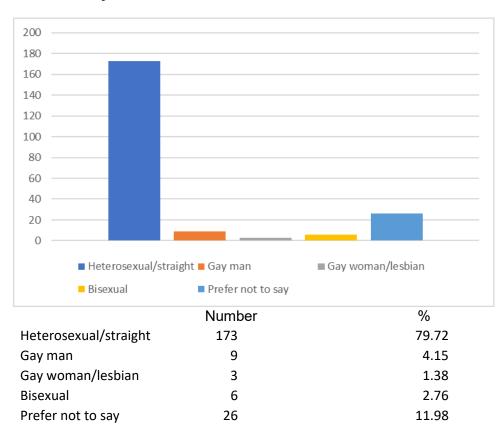
	Number	%
White - British / Welsh /		
English / Scottish / Irish	208	93.27
White - Other	7	3.14
Asian - British / Welsh /		
English / Scottish / Irish	1	0.45
Asian - Other	1	0.45
Black - British / Welsh /		
English / Scottish / Irish	1	0.45
Black - Other	1	0.45
Mixed or Multiple ethnic		
groups - British / Welsh /		
English / Scottish / Irish	0	0.00
Mixed or Multiple ethnic		
groups - Other	1	0.45
Other	3	1.35

### Q28 What is your postcode? If you'd prefer not to enter the whole postcode, please let us know the first part (e.g. SY16).



SY16 (Newtown)	113
SY21 (Welshpool)	28
SY17 (Caersws)	13
SY15 (Montgomery)	11
SY18 (Llanidloes)	10
SY22 (Llansantffraid)	11
SY10 (Llangynog)	6
SY20 (Machynlleth)	4
SY19 (Llanbrynmair)	2
SY2 (Shrewsbury)	1
SY (Unknown)	1
LD3 (Brecon)	2
LD1 (Llandrindod Wells)	1
LE15 (Rutland)	1
SY5 (Pontesbury)	1

### Q29 What is your sexual orientation?



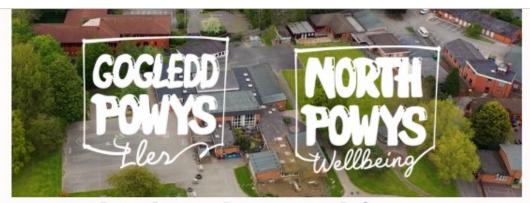
#### Q30 Are you a town or community councillor?

10 respondents identified as town or community councillors.

### Q31 If you answered Yes to the previous question, which council are you a member of?

- Machynlleth Town Council;
- Tregynon Community Council;
- Llanwddyn Community Council
- Llangynog Community Council
- Llandysilio Community Council;
- Caersws Community Council;
- Trefeglwys Community Council;
- Churchstoke Community Council.

To give more context to these results, particularly the information given to respondents, the following pages show the format of the survey. This was produced and distributed in Welsh as well as English.



# Early plans for a Multi-Agency Wellbeing Campus in Newtown

You may remember that prior to the Covid-19 pandemic the North Powys Wellbeing Programme carried out a great deal of engagement with the people of north Powys to find out what you consider important to maintain good health and well-being.

Well, we listened to that and this led to the development of our Integrated Model of Care. This document, which was published recently sets out what the integrated model look like: 2027 and beyond.

Now we'd like to bring you up to speed with our thoughts on how we can develop the Multi-Agency Wellbeing Campus in the centre of Newtown and also seek your views on these ideas.

The proposed campus will be based on the site currently occupied by Ysgol Calon y Dderwen (the former Hafren CP and Ladywell Green Infants) the Park Street Clinic, the Newtown Integrated Family Centre and the town's library. Plans for the campus include:

- a new school building for Ysgol Calon y Dderwen;
- health and care facilities, including the potential to carry out some outpatient diagnostic services and day-surgery as well as in-patient beds and services currently delivered at the Park Street Clinic:

- · a health and care academy,
- · library provision;
- · shared community space;
- · community garden space;
- · short term supported living accommodation.

We anticipate that, if the funding bids to the Welsh Government are successful, we would see the campus up and running in the second half of this decade although we anticipate that the new school building would be developed earlier than that

In the questions that follow we'd like to hear from you on our initial ideas.

Please return your completed survey to your library in Newtown, Welshpool, Llanidloes, Machynlleth, Llanfair Caereinion or Llanfyllin by December 10th, 2021.







www.powyswellbeing.wales

Under the Powys Regional Partnership Board (PRPB) we are working together to take forward a once in a generation opportunity to transform services in north Powys. The North Powys Wellbeing Programme aims to focus on wellbeing: promoting early help and support by being able to provide technology that helps you live at home; tackle the biggest causes of ill health and poor wellbeing; and ensure joined up care involving neighbourhood teams and communities working together so that you have a more seamless service when you need it. During 2020, work on the programme was paused as Powys Teaching Health Board, Powys County Council and our voluntary sector partners PAVO (Powys Association of Voluntary Organisations) responded to the Covid-19 pandemic. However, we are now working quickly to develop the next stage of the business case process for the development of the Multi-Agency Wellbeing Campus at Newtown. We'd like to stress though that the programme is not just about Newtown. We've funded a series of shorter term initiatives designed to improve services across north Powys.

There are a number of these projects but a few examples are:

- funding to improve local opthalmology (eye health) and respiratory services,
- investing in projects to help develop the public's skills in using computer technology;
- funding 'Powys Together' family play days in the school holidays in Welshpool, Llanidloes, Machynlleth and Newtown.

Our early ideas for the campus build upon the ambitions set out in the Integrated Model of Care, looking to improve services for north Powys residents.

#### Health and care facilities

Many of the buildings currently housing Newtown's health care facilities are in need of a great deal of expenditure to bring them up to a standard which we are striving to deliver, not just for the short term but for the next 50 years.

Some of them would not meet our ambitions even if we did spend money on improvements. Montgomeryshire County Infirmary, for example, on Llanfair Road; while we have a great deal of affection for this building it is extremely difficult to offer 21st century services from this building due to its condition and size. By developing a new build on the town centre campus, we hope to be able to offer more services to people in the area, such as day surgery and some diagnostic services. This would then reduce the need for travel to hospitals outside Powys (e.g. Shrewsbury and Aberystwyth) for day surgery and diagnostic services for more people.

We are also looking at potentially relocating the services currently provided at the Park Street Clinic, Ynys y Plant and the Newtown Family Integrated Centre onto the campus.

the people of north Powys?  Strongly agree  Agree  Disagree  Strongly disagree  Don't know  would Powys  A  S  S  S  S  S  S  S  S  S  S  S  S	iagnostic services) on the proposed site
Strongly agree Agree Disagree Strongly disagree Don't know	be an improvement for the people of north
Strongly agree Agree Disagree Strongly disagree Don't know	
O Disagree O Strongly disagree O Don't know	
O Strongly disagree O Don't know	rongly agree
O Don't know	gree
) OD	sagree
	rongly disagree
Do you have any other comments on the health and care elem	n't know
	ents of this project?

#### Health and Care Academy

The first Health and Care Academy in Powys is now in the process of opening at Bronllys, near Brecon. The Powys Health and Care Academy (HCA) will offer face-to-face and digital learning opportunities through four schools - a School of Research, Development and Innovation, a School of Leadership, a School of Volunteers and Carers, and a School of Professional and Clinical Education and Training - to employees in the health and care sector, to those looking for a career in the sector and to volunteers and unpaid carers who support the sector.

This will give Powys people an opportunity to obtain training in the health and care sector - and hopefully make a career - closer to home. Therefore, it's proposed that the people of north Powys should have access to facilities such as these at the Newtown campus although the detail is yet to be worked up. You can read more about the Bronllys academy at <a href="https://en.powys.gov.uk/article/11233/Regional-Partnership-Board-is-pressing-ahead-with-plans-for-Powys-Health-and-Care-Academy">https://en.powys.gov.uk/article/11233/Regional-Partnership-Board-is-pressing-ahead-with-plans-for-Powys-Health-and-Care-Academy</a>

4. Would you like to see the campus incorporate a Health and Care Academy?
○ Yes
No.
O Not sure
5. Do you have any comments on the idea of having a Health and Care Academy on the Newtown
campus?
I ihrayı provision
Library provision
The town currently has a library on the corner of Park Street and Park Lane. This land is part of the proposed footprint of the Newtown campus.
proposed rostpilite of the Newtown Campus.
However, there could be opportunities for offering more integration with other services if library services
(in particular access to the internet via computers) were moved more centrally. For example, this could
offer patients without computer access at home the opportunity to have a video-call with a medical
consultant who is elsewhere in the UK (in private of course)
6. Do you agree that moving Newtown's library services more centrally on the proposed site would offer
more opportunities for joined-up services?
↑ <b>G</b>
Strongly agree Agree
O Disagree
O Strongly disagree
O Don't know
7 Do you have any other comments about how Newtown's library service could be provided as part of the
Multi-Agency Wellbeing Campus?
3
M.

### Shared community space

Helping to boost people's wellbeing is central to the purpose of the campus. We envisage shared space which organisations could use to offer a variety of services to north Powys residents. This could be space for yoga sessions, it could be space for a book club to meet, it could be somewhere that a youth group or an older people's group could meet.

We know that other agencies in Newtown are already doing sterling work in this area and we will make sure that we work with them to avoid any duplication but make the most of our shared efforts.

Strongly agree  Agree  Disagree  Strongly disagree  Don't know
Do you have any other comments about a shared community space on the campus?
Community garden space Within the programme we strongly believe in the benefits of outdoor activities for boosting an individual's physical and mental health. One of the finest examples of this is gardening.
As we've stated earlier, we will ensure that we don't duplicate the excellent work already being carried out in this area by a number of agencies but we would look to provide an area which people could, firstly, relax in but also, if they wished, take part in gardening activities on the site.
10 Do you agree that providing a community garden space would be a benefit to the area?  Strongly agree Agree Disagree Strongly disagree Don't know
11. Do you have any other comments about a community garden space on the campus?

### Short term supported living accommodation

Proposals for the campus include the provision of units of supported housing for a variety of people with differing support needs. These could include older people who need support, perhaps when they come out of hospital after treatment. It could include people from the Newtown area with learning disabilities or mental health needs or those who have sensory loss. It could offer accommodation for homeless people or for young people transitioning out of care.

It would also offer residents of the supported housing easy access to a range of social activities as well as wellbeing, health and care advice and support - all in one place.

It's important to note that the safety of all campus users would be central to the way we design how services are delivered.

Strongly agree	
○ Agree	
O Disagree	
Strongly disagree	
O Don't know	
	er comments about the provision of short term supported housing accommodation
3. Do you have any othe in the campus?	er comments about the provision of short term supported housing accommodation

#### A new building for Ysgol Calon y Dderwen

Powys County Council's 21st Century Schools team is planning to build a primary school that will provide English-medium education to children between the ages 4-11 with integrated 'Early Years' facilities, community facilities and outdoor space.

The school will be sited in its own grounds with pupil safeguarding at the heart of it and will replace the current Ysgol Calon y Dderwen buildings.

There will be opportunities during the design and development of the new school building for the school community to provide further input.

14. Do you agree that there could be benefits for the school, its pupils and their families fro the campus?	om being part of
○ Strongly agree ○ Agree ○ Disagree	
Strongly disagree Don't know	



15. Please feel free to comment on your previous answer.
9
16. Do you agree that there could be benefits to healthcare and wellbeing service providers by the school being part of the campus?  Strongly agree Agree Disagree Strongly disagree Don't know
17. Please feel free to comment on your previous answer.
18. Do you have any comments regarding any potential linkages between the school and wider services provided on the campus?
19. Do you have any other comments on the school element of this project?
6

A bout you	
About you  The questions which follow are designed to help us understand the views of the people of north Powys.  Please answer as many or as few as you feel comfortable with.	
21. Have you responded as an individual or an organisation?	
○ Individual - Please go directly to Q23 ○ Organisation	
22. If you responded as an organisation, what is its name? (Please then ignore the remaining questions).	
23. What gender do you consider yourself to be?	
○ Male	
○ Female ○ Something else	
Prefer not to say	
24 In commence to the consideration the commence of the commen	
24 Is your response to the previous question the same as what's noted on your birth certificate?	
○ Yes ○ No	
Prefer not to say	
25. Do you consider yourself to be disabled?	
○ Yes	
○ No ○ Prefer not to say	

20. In the future, we will be working with the people of North Powys to give a name to the proposed Multi Agency Wellbeing Campus. We welcome any early thoughts you may have on this matter.



26. How old are you?	
○ Under 16	
○ 16-24	
○ 25-34	
○ 35-44	
○ 45-54	
○ 55-64	
O 65-74	
○ 75-84	
○ 85 and over	
Coo and ord	
27. What is your ethnic group?	
White - British / Welsh / English / Scottish / Irish	
White - Other	
O Asian - British / Welsh / English / Scottish / Irish	
O Asian - Other	
O Black - British / Welsh / English / Scottish / Irish	
O Black - Other	
Mixed or Multiple ethnic groups - British / Welsh / English / Scottish / Irish	
Mixed or Multiple ethnic groups - Other	
Other (please specify)	
28. What is your postcode? If you'd prefer not to enter the whole postcode, please let us ki	now
the first part (e.g. SY16).	
29. What is your sexual orientation?	
○ Heterosexual/straight	
○ Gay man	
○ Gay woman/lesbian	
O Bisexual	
O Prefer not to say	
Ville not to say	

Thank you for taking part in this work. Please return your completed survey to your library in Newtown, Welshpool, Llanidloes, Machynlleth, Llanfair Caereinion or Llanfyllin by December 10th, 2021. Alternatively, you could send it to the North Powys Wellbeing Programme office at Room 1.7, Ladywell House, Park Street, Newtown, Powys, SY16 1JB. Closing date for responses is December 10th, 2021.







Report by John Thomas, Engagement and Communications Specialist, North Powys Wellbeing Programme

21/1/22